



PALM BEACH COUNTY OFFICE OF COMMUNITY REVITALIZATION

2300 N JOG RD., WEST PALM BEACH, FL 33411

PHONE: (561) 233-5303 | FAX: (561) 656-7963

EMAIL: OCRNEWS@PBC.GOV | WEBSITE: [HTTP://PBC.GOV/OCR](http://PBC.GOV/OCR)



COUNTYWIDE COMMUNITY REVITALIZATION TEAM MEETING MINUTES

Meeting Title:	Countywide Community Revitalization Team Meeting
Facilitator:	Houston L. Tate, OCR Director
Minutes Prepared by:	William Wynn, OCR Senior Planner
Date/Time:	June 18, 2024
Location:	2300 N Jog Rd., Room 1E-60, West Palm Beach, FL 33411

MEETING ATTENDANCE

1. Anne Calderon	PBC Public Safety 9-1-1
2. Audley Reid	PBC OCR
3. Autumn Eves	PBSO
4. Belinda Gilbert	Haverhill East Resident
5. Brittney Hamblet	PBSO
6. Casey Prancun	PBC Parks & Recreation
7. Cory Terrell	PBSO
8. Crystal Mathews	PBC OCR
9. Deputy A. Forde	PBSO
10. Deputy R. Woods	PBSO
11. Fadi Nassar	PBC Traffic Engineering
12. Fatima Zimichi	PBSO
13. George Schott	PBC OCR
14. George Searing	PBSO
15. Houston Tate	PBC OCR
16. Jessica Hall	PBSO
17. Katharine King	CAM Estates Resident
18. Meredith Jacobs	PBSO
19. Michael Gauger	PBSO - Retired
20. Michael Owens	School District of PBC
21. Mike Moore	CAM Estates Resident
22. Nicole Prieto	A.R.M. Loxahatchee National Wildlife Refuge
23. Ruth Moguillansky	PBC OCR
24. Sherika Perez	Florida Department of Education
25. Sherry McCorkle	South Florida Water Management District
26. Stefania Russell	PBC HED
27. Susan Foley	PBC Behavioral Health Coalition
28. William Wynn	PBC OCR

MEETING MINUTES

I. WELCOME AND INTRODUCTIONS

Houston L. Tate, OCR Division Director, called the meeting to order at 10:02 a.m. and welcomed everyone to the meeting. OCR staff introduced themselves.

II. DEPARTMENT UPDATES

- Fadi Nassar, PBC Traffic Engineering
 - In the process of completing two sidewalk projects in San Castle
 - Completed speed hump project in Haverhill East
 - Ruth Moguillansky asked about the sidewalk project on New York Street. Fadi responded that there was a request to cancel that project because some residents felt it might invite the wrong kind of people. The project was based on safe routes to school. Usually, when this is the criteria, Engineering does not need the property owners' approval for the project. About 70 % of the property owners on New York Street signed a petition that they do not want the sidewalk. Engineering is planning to monitor the student traffic when school starts in August. If no students are using the roadway, then Engineering will cancel and put the project on hold. However, if during the monitoring Engineering sees more than two or three students walking this roadway, they will proceed with the sidewalk project. The sidewalk will be in the right-of-way not on private property. Houston Tate advised that there would be a second meeting with the community in two months.
- Casey Prancun, PBC Parks and Recreation
 - Houston Tate stated that he got information that the Gramercy Park Community Center will be complete sometime in March of 2025. Casey advised that she participated in some of the design work on the 1st phase, and is happy to see the project moving forward.
- Michael Owens, School District of PBC
 - Currently working on the modernization of Wynnebrook Elementary. The projected completion date is August 2025. Students relocated to a temporary school site in Royal Palm Beach.
 - Fadi Nassar asked Michael to keep him updated as soon as the school district needs Engineering to reevaluate the school zone.
 - PBC has been throughout the county changing the locations of the 20 mph signals.
 - Advised that the school district will be putting a right turn lane off Drexel Rd for Wynnebrook Elementary.
- Stefania Russell, PBC HED
 - Foreclosure Prevention, contact the Mortgage and Housing Investments Division, located at 100 Australian Avenue, 5th Floor, West Palm Beach, FL, or by phone at (561) 233-3600 (Receptionist) or Antoinette Prescott (561) 233-3606.
 - HED is going before the BCC on July 2nd to present the HED Action Plan for FY 2024-25
 - Ruth Moguillansky asked if HED has a first time homebuyers program. Stefania replied yes but currently there are no openings
 - Ruth Moguillansky asked if HED had a list of organizations, nonprofits or other organizations that have those programs in place and can assist those who are in need of housing, but don't have the money for down payment. Stefania replied she does not think HED shares that information or have that information, but she will forward this question to the Mortgage and Housing Investments Division.

III. PRESENTATION

Houston L. Tate, OCR Division Director introduced the presenter **Meredith Jacobs, Communications Supervisor with the Palm Beach County Sheriff's Office (PBSO).**

Ms. Jacobs began her presentation by thanking the CCRT for allowing her to present, she feels that the Emergency Communications Operations division is the hub of PBSO.

- Emergency Communications Operations is 24 hours, 7 days a week, 365 days a year.
- Ms. Jacobs discussed their efforts to educate the community about using 911 and their involvement in summer camps and schools.
- Ms. Jacobs provided information about Palm Beach County, including its population growth and the history of 911 calls. Ms. Jacobs also mentions technology advancements in 911 systems and the ability to text 911.
- Ms. Jacobs discussed the process of calling 911 and the importance of verifying the caller's location.
- Ms. Jacobs mentioned the option to text 911 for emergencies where a voice call is not possible.
- Ms. Jacobs emphasized the need for accurate information and enhanced data when calling 911, as well as the ability to transfer calls to appropriate agencies.
- Ms. Jacobs discussed the use of language interpretation services and the importance of remaining calm during emergency calls.
- Ms. Jacobs discussed the boundaries and jurisdictions of different districts, including their coverage areas and the process for determining jurisdiction in emergencies.
- Ms. Jacobs mentioned the use of dropdown buttons for internal communication within the department, allowing for quick transfers of calls to the appropriate department.
- Ms. Jacobs explained the language interpretation process, with Spanish and Creole being the most popular options and other languages requiring a separate button to access an interpreter.
- Ms. Jacobs discussed the high volume of calls that 911 receives and the challenges dispatchers face in handling them.
- Ms. Jacobs emphasized the importance of educating the public about when to call 911 and when not, to reduce unnecessary calls.
- In closing Ms. Jacobs mentioned their efforts to provide community outreach and education, including creating presentations in different languages and using social media for awareness campaigns.

Questions/Comments

- Chrystal Mathews asked if Siri could be used to call 911 Ms. Jacobs replied, Siri nor Alexa could be used to call 911.
- Ruth Moguillansky asked what the boundaries of PBSO districts one and three are. Ms. Jacobs replied district three goes from Belvedere Rd north to the Martin County line, east to I-95 and west is pretty much everything west of I-95. District one goes Belvedere Rd south to Lantana Rd south of Lantana Rd to Clint Moore Rd is district six.
- Ruth Moguillansky asked what happens when someone calls 911 and the city and county law enforcement responds. Ms. Jacobs replied sometimes people will call them and the call location will be bordering a municipality. PBSO will transfer the call to that jurisdiction. If the call is a high-priority call PBSO will take the even if it is not in their jurisdiction.
- Ruth Moguillansky asked about the dropdown buttons. Ms. Jacobs explained that these buttons are for PBSO to contact different departments. These buttons are for internal only not for the public.
- Houston Tate asked about the voice interpreter line for languages. Ms. Jacobs replied, when there is a foreign language caller the call will be transferred to the voice interpreter line. The dispatcher is conferenced in on the call as well. If the caller is, Creole or Spanish these two languages will be the 1st two options because they are the most popular languages here in South Florida. If another language is needed, the call is swapped to the

voice interpreter line and the interpreter line will decide on the interpreter. This is a fast process.

- Ms. Jacobs gave an update that was not in the presentation. Recently with the new Apple iPhone if a person falls or is in a vehicle crash, it will automatically notify law enforcement of the location and with them message "this iPhone has been in a severe crash". Once this message is received, law enforcement will respond.

IV. RESIDENT QUESTIONS/COMMENTS

- Katharine King, CAM Estates resident, presented the following concerns.
 - Ms. King asked for an update about the light pole at the community's main entrance. Mr. Tate advised there is still no organization claiming this light. He requested that Traffic Engineering look into helping resolve this issue.
 - Ms. King mentioned that there are still semi-trucks causing issues with the community and she would like for Engineering to install No Parking signs
 - Motorists are parking in handicapped parking spots at different plazas and shopping centers in her area. Ms. King stated that it is a \$250 fine for parking in handicapped parking but in Georgia, it is a \$500 fine.
- Susan Foley, Project Specialist, Palm Beach County Behavioral Health Coalition gave an update on the coalition's upcoming events.
 - Free training on June 24th on cultural competency. There is a morning portion and an evening portion of cultural competency training.
 - Training on June 27th on trauma-informed care in Belle Glade, and it will be both in person and on Zoom at 10:00 a.m.
 - Seven Ten training on July 10th, it is a marijuana education program in collaboration with Indian River, St. Lucie, Martin, Palm Beach, and Broward counties. This will be virtual from 6:00 – 7:30 pm
 - June 20th – Bowling at Bowlero, 320 Maplewood Dr., Jupiter - 6:30 to 8:30 PM - has about 30 spots left
 - July 2nd – Movies at Wellington 8, 13881 Wellington Trace, Wellington – 7 to 9 PM - is at capacity - register for the wait list on Google form
 - August 2nd - Roller Skating at AstroSkate, 3100 Jog Rd., Greenacres - 6 to 8 PM - is at capacity- registering for waitlist on Google form
 - Contact Information:
Susan Foley, Project Specialist
Palm Beach County Behavioral Health Coalition
2300 High Ridge Road, Suite 365
Boynton Beach, FL 33426
Office: 561-374-7627
Cell: 561-628-3951
susanfoley@pbcbh.org
- Belinda Gilbert, Haverhill East Resident wanted to thank OCR and Traffic Engineering for the newly installed speed humps and thanked OCR for the update on the street lighting project. Ms. Gilbert would like to have an increase in PBSO presence in the neighborhood to address illegal activities.
- Nicole Prieto, Arthur R. Marshall Loxahatchee National Wildlife Refuge
 - They would like to present a CCRT meeting to discuss the possibility of expanding community involvement with US Fish and Wildlife Service

The meeting adjourned at 11:44 a.m.

Approved by: Houston L. Tate, OCR Director

